

GUILDFORD ON-STREET PARKING TOWN CENTRE REVIEW – PERMIT AREAS A TO E CONSULTATION YOUR CHANCE TO HELP US DECIDE



To improve parking for residents, we are undertaking a review of parking problems in the Town Centre and need your views.

We have already identified locations where parking space available to permit holders could be increased, either through extending the length of bays, creating new bays or re-allocating dual-use 2-hour limited waiting bays for exclusive use by permit holders. Details of these proposals are available on Guildford Borough Council's website at www.guildford.gov.uk under parking. They can also be viewed at Guildford Borough Council's Parking Office, Laundry Road GU1 4PX. The office is open 8.30am to 5.30pm Monday to Friday

This leaflet includes a questionnaire and explanatory notes, which should only take a few minutes to complete. Please:-

- Read the explanatory notes.
- Complete the questionnaire.
- Carefully detach the questionnaire from the leaflet.
- Post the questionnaire in the enclosed pre-paid envelope.

Following detailed analysis of the responses, the results will be displayed on our website. With this information we hope to be able to develop further improvements that will ease some of the parking problems residents currently experience within these areas.

Thank you for your time.

PLEASE COMPLETE AND RETURN THE FORM BY 26th AUGUST 2005

EXPLANATORY NOTES

These notes are intended to introduce each question, or group of questions and assist your understanding of why we need this information.

Questions 1 and 2

These questions are optional. However, if you are happy to provide the information, it will allow us to compare your responses with those from other residents in your road and other roads near to where you live.

Questions 3 to 5

These questions will allow us to measure demand from residents for on-street parking space. By establishing how many vehicles are associated with each property and the number of off-street spaces that are available (this includes parking spaces available in garages and driveways), we can better measure the likely demand for on-street space. The question relating to Residents' Parking Permits will help identify how residents currently manage their parking demands during the controlled hours (8.30am to 6.00pm).

Question 6

One indication of on-street parking capacity within residential areas is how close residents are able to park to their home. This question will help identify areas where on-street parking is at, or above the practical capacity of a road, or area.

Questions 7 and 8

These questions will assist us in identifying the times of day when the ability to park on-street is at its most difficult. If the problem is during the controlled hours (8.30am to 6.00pm), we may be able to make changes to help. Problems in the evenings and at weekends (when in most cases more residents are at home and demand by non-residents is less) will require a different type of proposal.

Question 9

In some areas, visitors to residential properties can exacerbate existing problems. This question will help highlight the roads and areas where residents' visitors are struggling to find on-street space.

Question 10

This question is intended to help identify whether there are users, other than residents whose parked vehicles are creating problems with capacity in certain areas. One example might be that visitors to a local pub are parking on-street and denying residents the ability to park near to their home during the busy evening period.

Question 11

With ever increasing levels of car ownership and availability, the demand from residents of existing and new properties within the Controlled Parking Zone for new permits and second permits is growing quickly. There are a limited number of cars that can be accommodated within each road and area, so this question is seeking your views on how best we could manage and, if necessary, restrict this demand.

Each of these options has benefits and dis-benefits depending upon your individual requirements. However, it should be borne in mind that whilst "Do Nothing" is an option in many areas parking pressure will require some further action. There are areas where the number of permits issued under the current criteria can make it very difficult to find space close to a resident's home.

General

If you require assistance, clarification, or further information, or to receive this information in an alternative language, large print, Braille, or audio format, please telephone Guildford Borough Council's Parking Office on 01483 444535.

Should you wish to visit the Parking Office to speak to someone in person, or discuss this questionnaire, it is located in Bedford Road Car Park and open between the hours of 08.30am and 5.30pm from Monday to Friday.

PERMIT PARKING SCHEME QUESTIONNAIRE – July 2005

We want to make the parking service in your area work better, please give us your views.

RESIDENTS PARKING

1. Which road do you live in?

2. What is your house number?

3. How many cars are kept by members of your household?

0	1	2	3	4+
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4. How many off-street parking spaces (e.g. garage, driveway) does your household have access to?

0	1	2	3	4+
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5. How many Residents' Parking Permits does your household have?

0	1	2
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6. When you park on the highway, how close to your home can you normally park?

Within 50 metres	
More than 50 metres, but in the same street as you live	
In a different street	

7. On a scale of 1 to 5, (where 5 is the most difficult), how difficult do you find it to park during the week (Monday to Friday)?

1= no problem, 2= some problems finding space, 3 = often a problem finding space, 4 = hardly ever a space, 5= virtually impossible

WEEKDAYS	
Before 8am	
Between 8am and midday	
Between midday and 6pm	
Between 6pm and 8pm	
After 8pm	

8. On the same scale of 1 to 5 (where 5 is the most difficult), how difficult do you find it to park at weekends?

SATURDAYS	
At any time	
Before 8am	
Between 8am and midday	
Between midday and 6pm	
Between 6pm and 8pm	
After 8.00pm	

SUNDAYS	
At any time	
Before 11am	
Between 11am and 5pm	
Between 5pm and 8pm	
After 8.00pm	

VISITORS PARKING

9. On the same scale of 1 to 5 (where 5 is the most difficult), how difficult do visitors find it to park at various times of the week?

	WEEKDAYS			WEEKENDS	
	Morning	Afternoon	Evening	Saturday	Sunday
Visitors					

PARKING PROBLEMS

10. Are there significant problems in your street caused by parking of any of the following?

Please mark each area between 1 and 5, where 1 is no problem and 5 is the most significant problem.

If you have no fixed view please leave the boxes blank.

	WEEKDAYS			WEEKENDS	
	Morning	Afternoon	Evening	Saturday	Sunday
Shoppers					
Visitors to local Pubs/Restaurants					
Commuters					
Residents without permits					
Visitors using daily permits					
Trades people using scratch card permits					
Trades people					
Others *					
* Please specify					

PARKING FOR RESIDENTS IN THE FUTURE

11. Despite the limited number of on-street parking spaces, the number of applications for Residents' Parking Permits (and households requiring two permits) continues to grow. Which of the following options would you like us to consider, please score each option on a scale of 1 to 5 where 5 indicates you are very much in favour and 1 that you are very much against.

Do nothing and let people compete for space as they do now.		
Limit the number of permits issued for <u>new</u> residents to just one per household.		
Set a limit on the number of permits issued and introduce a waiting list for new applicants.		
Increase the cost of permits, particularly for a second permit, to try and deter ownership of second vehicles (there has been no increase in price since 1997).		
Increase the cost of a permit and undertake annual checks on eligibility.		
Strengthen the proof applicants need to provide to show they are resident and conduct more detailed checks to make it harder for non-residents to get permits.		
Restrict the number of Visitors' Parking Permits available to residents.		
Reduce the maximum parking period for non permit holders from 2 hours to 1 hour (in Areas A,B,C & E).		
Increase the charge for Visitors' Parking Permits to discourage use.		
Change the hours that the single yellow lines and parking bays are restricted (currently Monday to Saturday 8.30am to 6.00pm).	Yes / No	
If YES, please tell us when you think that the controls should apply.	Day of Week	Time of Day
	From	To

Are there any other issues we should take into account?

If you wish to make further comments, please use a separate sheet.

Thank you for completing this questionnaire.
Please return it to Guildford Borough Council in the enclosed stamped addressed envelope.
or Parking Office, Laundry Road, Guildford, GU1 4PX by 26 August 2005